SMC gateway
www.smc-gateway.com

The Customer

Pride Brighton + Hove is the UK's biggest Pride festival. A unique community fundraising event, Pride offers performances from international stars and attracts people from across the globe. Select Security and Stewarding Ltd run the security for the Parade and Park event, based in Brighton, they are experts at creating a safe environment for all events.

Foresolutions have hired the radio system to Select Security and Stewarding for the last few years, supplying many large events across the country with radio systems and vehicle tracking for many applications.

The Requirement

As a back-up to their stringent checks and policies, Select Security and Stewarding Ltd required voice recording on their main radio system to ensure that if any incidents occurred, they had done all in their power to keep revellers safe and secure.

The Solution

Using the SMC Gateway, situated in a ruggedized case with battery backup and a Mototrbo DM4600 fixed mobile, allows a group channel to be recorded and the audio recordings saved onto the Gateway.

With up to 11GB of storage, and the audio compressed, up to a years' worth of recordings can be held, and users can download the audio through a web-based graphical interface based on the time and date of an incident.

The Benefits / Outcome

Nathan Williams, Business Director at Foresolutions said: "The system worked flawlessly and allowed the security team peace of mind that any decisions they made would be backed up by the audio recording on the SMC Gateway. The support from SMC was paramount to our success, even including phone calls at a very late hour on this busy weekend!"

Fortunately no major incidents occurred during the festival and around 300,000 people enjoyed the weekend.